



Covid Regulations

- All arrivals at the property should be made by safety and therefore as of this year clients should call the indicated number on their voucher (+30 6982568282) and follow the detailed instructions of the receptionist in order to reach and enter their villa. The receptionist will guide them through all important information concerning their stay and use of facilities at the premises. For any problem that demands the presence of our staff, it is obligatory that the safety distance of 1,5 meter should be kept between staff and client and all parties should be wearing protective masks.
- All clients should inform the property at least 24 hours prior about their exact arrival time. Arrival time should be after 15:00pm. In case guests wish to arrive earlier at the property, they should contact the receptionist and if possible schedule accordingly.
- For guests who are planned to pay on spot, payments should be done upon arrival either through bank transfer or by credit card after informing the receptionist accordingly.
- All villas are adjusted to the new regulations and thus all decorative items as well as some kitchen appliances (kettles, coffee machines, toasters etc) are removed from the room for safety reasons
- We will be providing all our guests with masks, disposable gloves, antiseptic wipes and antiseptic fluid in order to guard their safety during their stay with us.
- According to government regulations, cleaning should be conducted as follow:
 - 1) All villas will be decontaminated prior to arrival with specialized disinfectants (all FDA approved). Regarding the daily cleaning and change of sheets and towels, this will be executed only after the clients' request. Client should contact the receptionist a day before and declare the exact time he will be exiting the villa.
 - 2) The day of the cleaning, client should open all windows prior to leaving the villa. The cleaning lady will be entering the villa two hours after the clients' departure in order to do the tasks indicated by the management. The day of the cleaning, client is advised to leave the villa as early as possible and return back at least 5 hours after his departure.
 - 3) Clients staying for a week are advised to use the cleaning services twice at most. Only in special or emergency cases, cleaning could be conducted more frequently but still under the same schedule regulations.
- The pool area will be closed for guests visiting in June. Pool will be available again after July 1st to all guests under the following rules:
 - 1) There will be no use of sunbeds on the pool area. All sunbeds will be placed to the villas private gardens and should not be removed and placed at the pool area by the guests.
 - 2) Each villa should send a message to the receptionist requesting to visit the pool area. The receptionist will be informing the guests for the time schedule each day and client can pick a

- suitable hour to visit the pool. Each guest can use the pool for one hour and then reuse it on another time of the day if and when the pool is available.
- 3) Children should be safeguarded during their stay at the pool and be advised not to run around the pool area.
 - 4) Everyone using the pool is advised to take a shower before and after swimming with a disinfectant shower gel.
 - 5) The next clients wishing to enter the pool area should wait at least 5 minutes for the previous guests to move away and then walk down to the pool.
 - 6) All guests are strongly advised not to walk barefoot at the pool area.
 - 7) Pool hours are : 07:00-19:00
- Departure should be done as follows:
- 1) Guests should contact the receptionist one day prior and inform for the exact departure time.
 - 2) All guests are advised to exit their villas no later than 10:00am. Exceptions could be made for emergency reasons and clients should inform the reception the sooner the possible in order for the receptionist to act accordingly.
 - 3) Before departing, guests should open all windows and leave the main door open and the keys hanging on the door.

Respecting the rules above will secure a safe stay not only for all our guests but for our staff as well.

Travel safe, stay safe and enjoy summer to the fullest!